

**Sri Aurobindo Medical College & Postgraduate Institute, Indore (M.P.)**

**As per the Public Notice issued by the Ministry of Health & Family Welfare on the direction of Hon'ble Oversight Committee dated 27.08.2016, Clarification / Disagreement Submission / Compliance Report of the institute with Minimum Standard Requirement (MSR) Regulations, 1999, in respect of faculty, Infrastructure, Clinical Material, Bed Occupancy and other requirement on the observations made by the Council's Assessors during the Assessment for compliance verification dated 17.06.2016 - Reg:**

**The points of disagreement/clarification/reply raised by the Dean and as mentioned in the assessment report as well as through the letter dated 18.06.2016, is submitted as under :**

| <b>S. No.</b> | <b>Items</b>         | <b>Observation of the assessor as per Assessment Report dt. 17/06/16</b> | <b>Requirement as per MSR for 150 MBBS Seats</b>  | <b>Clarification/Reply by the Institute</b>  |
|---------------|----------------------|--|---|--|
| 1.            | <b>Bed Occupancy</b> | Bed occupancy is 70.55% at 10 am on day of assessment.                   | It has not been prescribed that all the patients admitted in wards should be available on their beds and gone for investigative purpose, cannot be counted , however 75% Bed occupancy has been | The total number of patients in Medicine Wards, Ortho Wards & ENT Wards. (108+82+23)=213, while the assessor by mistake calculated, Medicine - 98 Pt., Ortho - 65 Pt., E.N.T.-14 Pt. because by mistake, 10 Pt. in Medicine ward No. 203, Ortho-17 Pt. & E.N.T. - 9 Pt. i.e. 36 Pt. have not been counted/included though their hand written notes and Assessor's verified ward register (GOB) General Order Book as well as Video Clipping is available with the institute.<br><br>Documentary evidence already submitted vide letter |

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|----|-----------------|--|---|---|
|    |                 |  | prescribed.   | dated 09.07.2016.<br><b>Therefore Total Patients were : 508+36 (Not included) = 544</b><br><b>Bed Occupancy on the day of Assessment : 544 / 720 = 75.55%</b>   |
| 2. | <b>OPD</b>      | In OPD, Very few patients were seen at 09:10 a.m.  | The number of patients in OPD at 9:10 A.M. has not been prescribed in MSR, however 1200 OPD has been prescribed per day.                          | It is not the specific deficiency i.e. "few patients were seen at 09:10 a.m." while the OPD timings of the hospital is 9 A.M. to 4 P.M.<br><br>Assessors has to follow the Assessor's Guide and instructions provided to the assessors on point No. X(iii), to note the data at 10 A.M. & 2 P.M. on the day of assessment 17/06/2016. Documentary evidence already submitted vide letter dated 09.07.2016.<br><br><ul style="list-style-type: none"> <li>• OPD data at 10am = <b>360</b></li> <li>• OPD data at 2pm = <b>1206</b> (Page No. 22 of the Assessor's report)</li> </ul> |
| 3. | <b>Casualty</b> | In Casualty ward, only 06 patients were available. | There is no prescribed number in MSR with regard to number of patients in casualty. However, casualty attendance of 24 hrs. is counted as per SAF | As per procedure, only serious patients is admitted in casualty during OPD hours, hence, at 11 am there were 6 patients in casualty, when the assessors visited & recorded in assessment report / remarks. (Page No. 17 of Assessor's report)<br><br>Assessor has to take 24 hours data as per the Assessor's guidelines / regulation (Page 22 of Assessor's report in  |

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|----|-------------------|---|---|--|
|    |                   |   | Form Part II and III.   | SAF Part-III] <ul style="list-style-type: none"> <li>• 24 Hrs attendance was = <b>42</b></li> <li>• LAMA = <b>04</b></li> <li>• Admitted to Ward / ICU / LR / NICU = <b>21</b></li> <li>• Treatment on day care basis / MLC/ OPD = <b>17</b></li> </ul> <p>Documentary evidence already submitted vide letter dated 09.07.2016.</p>  |
| 4. | <b>Operations</b> | Out of total list of 67 Major operations, only 18 cases, which included 6 Superspeciality operations not to be considered for UG teaching, were operated till 2:30 a.m. | There is no prescribed number in MSR with regard to operations. | Total Major / Minor operations done in OPD / IPD were = <b>61</b> (excluding 6 Superspeciality operations), however, some of the operations were postponed for next day because faculty were called for head counting/attendance. <ul style="list-style-type: none"> <li>• Major Operations done after 2:30 pm = <b>13</b></li> <li>• Minor Operations done (9am to 6pm) = <b>24</b></li> <li>• Emergency LSCS = <b>04</b></li> <li>• Operations postponed = <b>08</b></li> </ul> <p>Because of assessment, it is understood that the routine work is/ was disturbed, as the inspection started from 9:10 am of 17.06.16 to 2:00 am of 18.06.16 (Night), which include attendance 9:30 am to 11:00 am and head counting from 2:30 pm to 11pm.</p> <p>It is also submitted for your information &amp; in support of surgical workload of the college, no deficiency of number of Major/Minor operations was reported in the last surprised assessment of 27-28<sup>th</sup> April 2016.</p> |

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|----|-----------------------|--|---|---|
| 5. | <b>Histopathology</b> | In Histopathology laboratory, all the tissues were not fresh or looked like fresh tissues. | It is not prescribed in MSR that all the tissues should be fresh. | <p>The samples collected in various operation theatres in Major OT / Minor OT for admitted patients and on OPD basis were kept in formalin /sent for frozen section / kept in saline and sent to Central Clinical Lab from where, in turn, sent to Histopathology Lab. Hence respected Assessor presumed morning hours that tissues not fresh however, tissues on the day of assessment is an under:</p> <ul style="list-style-type: none"> <li>• Specimen/tissues received on 17/06/16 of the Operation performed on 16/06/16 = <b>33</b></li> <li>• Specimen/tissues received on 17/06/16 of the Operation performed on 17/06/16 = <b>21</b></li> </ul> <p>Documentary evidence already submitted vide letter dated 09.07.2016.</p> |
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**1) Deficiency of Teaching Faculty : 0.00%**

**2) Deficiency of resident doctors : 0.00%**

6. The assessors called our faculties & took statements in respect to the complaint against the following faculties with regards to private practice :

| S. No. | Name               | Designation department | Reply of the faculties   |
|--------|--------------------|------------------------|--|
| 1.     | Dr. Ashok Bajpai   | Professor Medicine     | He is practicing in his own clinic Alankar Point from 6 pm to 8 pm since 1978. He admitted patient in hospital and visit the patient Apollo hospital on emergency. |
| 2.     | Dr. Kailash Bhatia | Professor Skin VD      | Affidavit already submitted  |
| 3.     | Dr. Rajesh Kataria | Assoc. Prof. Skin VD   | Affidavit already submitted  |

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|-----|-------------------------|----------------------------|-----------------------------|
| 4.  | Dr. Manoj Kela          | Assoc. Prof. Surgery       | Affidavit already submitted |
| 5.  | Dr. Pradeep Choudhary   | Professor, Orthopaedics    | Affidavit already submitted |
| 6.  | Dr. Saket Jati          | Assoc. Prof., Orthopaedics | Affidavit already submitted |
| 7.  | Dr. Shainal Kothari     | Professor ENT              | Affidavit already submitted |
| 8.  | Dr. Shailendra Karnawat | Assoc. Prof. OBGY          | Affidavit already submitted |
| 9.  | Dr. Neeta Natu          | Assoc. Prof. OBGY          | Affidavit already submitted |
| 10. | Dr. Mahendra Tilkar     | Assoc. Prof. Medicine      | Affidavit already submitted |

**REPLY OF THE INSTITUTE:**

It is respectfully submitted that all the faculty are full time and no faculty of this institute practicing during hospital hours i.e. 9.00a.m. to 4.00p.m. However, in state of MP Private Practice is allowed after the college hours.

It is also brought into your kind notice that since last three years, certain anonymous / pseudonymous complaints in the name of Dr. Anand Rai, Dr. Rajesh Joshi and Dr. P.K. Gupta with false/Vogues addresses have been sent to the Medical Council of India and MCI without verifying the entity of the complainant or his address, what so ever has been written in the complaint has taken the cognizance and was treated it as genuine. It is notable that the common thing in all these four complaints is that the papers which are submitted as photographs of clinic signboard or letter heads in different complaints are exactly same and fabricated by computer Photoshop software, hence it appears that some anonymous person with ulterior motive of causing damage to this college is lodging complaints with different names and these complaints were rejected by the Hon'ble High Court and the order of MCI has also been quashed.

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In this regard, it is submitted that, the Govt. of India, Ministry of Personnel and Public Grievances and Pensions (Dept. of Personnel & Training) has also issued guidelines regarding handing of complaints through it's office memorandum No. 104/76/2011-AVD.I dated 18.10.2013 (31.03.2015). In para 3 of these guidelines, it has been provided as under;

***"i). No action is required to be taken on anonymous complaints, irrespective of the nature of allegations and such complaints need to be simply filed.***

***ii). Complaints containing vague allegations could also be filed without verification of identity of the complainant.***

***iii). If a complaint contains verifiable allegations, the administrative Ministry / Department may take cognizance of such complaint with the approval of the competent authority to be designated by the Ministry / Department as per their distribution of work. In such cases, the complaint will be first sent to the complainant for owning / disowning, as the case may be. If no response is received from the complainant within 15 days of sending the complaint, a reminder will be sent. After waiting for 15 days after sending the reminder, if still nothing is heard, the said complaint may be filed as pseudonymous by the Ministry / Department."***

A copy of the office memo dated 18.10.2013 (31.03.2015) is already submitted.

The learned Medical Council of India has also issued guidelines for lodging complaints on its website, wherein, it is stated that complaint can be lodged only against officials belonging to MCI and further that MCI does not entertain anonymous / pseudonymous complaints. A copy of the same was already submitted.

At an earlier occasion, one alleged complaint, made by Dr. Anand Rai was investigated into by the Ethics committee of MCI but when Dr. Anand Rai was contacted and he had denied no complaint against any of the faculty members of this college was made/sent and he executed an affidavit in support of this, which was also submitted before the Hon'ble High Court as well as to the Medical Council of India by the concerned faculty members. A copy of the affidavit already submitted.

The details of available Clinical Material, Teaching Faculty, Infrastructure, Instrumentation/equipments and investigative workload of Sri Aurobindo Institute of Medical Sciences as on 10.09.2016 has also been uploaded on the website of the institute i.e. [www.saimsonline.com](http://www.saimsonline.com).